

# Direct to Home

## Fulfillment Services

Ship books directly to your customers' doorsteps

**There are 4 easy ways to place a DTH order.**

The screenshot shows the Direct to Home interface. At the top, there is a banner that says "Direct to Home Ship this title anywhere in the world" with a "Click Here" button. Below this, there is a section for "Add to Quick Order" with a "View/Edit Cart" link. A table shows the following data:

DC	On Hand	On Order
TV	2	0
IV	56	0

Below the table is a "Selection List Options" section with a dropdown menu for "Add to Selection List", a "Note (optional)" field, a "Qty" field with "001" entered, and an "Add to List" button. At the bottom, there is a "View Other List" section with a dropdown menu.

Callout #1 points to the "Direct to Home" banner.

Callout #2 points to the "Add to Quick Order" button.

Callout #3 points to the "Add to List" button.

## Follow these easy steps to get started

### If the order contains a single title

From the Product Detail page click the  icon at the top right corner of the page.

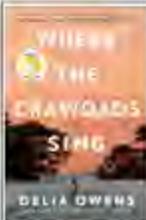


Product Detail (1 of 15) **Direct to Home**  
Skip this title anywhere in the world. [CLICK HERE](#)

[return to list](#) | [next product in list](#)

### Where the Crawdads Sing

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ISBN: 0735219095 EAN: 9780735219090  
Publisher: [G.P. Putnam's Sons](#) ([View Publisher's Titles](#))  
US SRP: \$26.00 US - (Discount: REG) [Price Has Tilted](#)  
Binding: Hardcover  
Pub Date: August 14, 2018  
Copyright Date:  
Annotation:  
For years, rumors of the "Marsh Girl" have haunted Barkley Cove, a quiet town on the North Carolina coast. She's barefoot and wild, unfit for polite society. So in late 1969, when handsome Chase Andrews is found dead, the locals immediately suspect Kya ...  
[Show More](#)

Formats:  
Binding/Format Price/Print Form

DC	On Hand	On Order
TA TAMM	2,202	25
IN ILLINOIS	2,705	0
EA	0	0
OR	1,256	995
PA-A	0	0
PA-C	3,533	12

[Add to Quick Order](#)  
[View/Edit Cart](#)  
[Show Less](#)

### If the order contains multiple titles

- From the Product Detail pages, add products to your **Quick Order Cart**. When the list is complete, click **View/Edit** in the Quick Order Cart.
- You can also create a **Selection List** containing the products to be ordered. When the list is complete, select the list name, and then reenter your ipage password.
- When you are ready to place your order, select **Standard Order** and then change the **Order Method** to **Direct to Home**.

## On the Direct to Home Order Details Page

- Select the appropriate **Direct to Home Order Type**. You may select from Standard, Military or International.
- Select a **Backorder preference**, a **Backorder Cancel Date**, (optional) and enter your **PO Number**.
- Enter all required **Shipping/Recipient information**.
- Select the **Gift Wrap** indicator and enter your **Gift Message** (Gift Wrap is an optional service available for an additional fee).
- Select a shipping option from the Shipping Instructions drop-down box\* and enter a Recipient PO Number (optional).
- *For international shipments, click **View estimated shipping times for delivery estimates**.*
- Enter the **Attention** name (optional) for the shipping label.
- Click **Continue**.

The screenshot displays the Ingram iPage 'Direct to Home Order Details' page. At the top, there is a navigation bar with links for 'Browse', 'Search', 'Orders', 'Reports', 'IPS', 'My Account', 'Home', 'Jobs', 'Help', and 'Logout'. The Ingram iPage logo and a 'Find My Order' button are prominently displayed. Below the logo is a search bar with a dropdown menu for 'Book' and a 'Search' button. The main content area is titled 'Order Details' and contains several sections:

- Order Details:** Includes 'Order Method: DIRECT TO HOME (DHP)', 'Direct to Home Order Type: Standard', 'Ship to Account', 'Backorder: No', 'Customer PO Number', and 'Shipping Notifications will be sent to:'. It also shows 'Promotion Code', 'Tax Rate For Product: 000.0000 %', 'Tax Rate For Shipping Fees: 000.0000 %', and 'Marketing Message'.
- Shipping/Recipient Information:** Features a 'Select Address' button, 'Name', 'Address/Attn', 'City', 'State', 'Zip Code', and 'Phone Number' fields. It also includes 'How Should We Ship This Order?' (set to 'Economy Mail') and 'Shipping Instructions' with a yellow warning banner: 'Please be advised, the chosen shipping method is unavailable and unsecured. Reimbursement claims cannot be filed.' A 'Recipient PO Number' field is also present.
- Order Totals (USD):** A table showing 'Total Units' and 'Total Value' for 'Books' (1 unit, \$18.20).
- Gift Options:** Includes 'Gift Wrap' (set to 'NO') and 'Gift Message' (set to '[NO MESSAGE]').

At the bottom of the page, there is a footer with the text: 'Email our Customer Ordering Department in call 1-800-234-4337 with questions about your order.' and buttons for 'Back' and 'Continue'.

## Direct to Home Order Shipment Details

- ipage will process your request and provide shipment details including stock availability and estimated shipping fees. This page also shows the suggested retail price (without product discount).
- Click **Place Order** when you are ready to place your DTH order.



- A confirmation will be sent via email or by going to **Order**, select **Order Status** and then ipage **Order History**.

**Don't have Direct to Home?** [Learn how to create an account here.](#)