Data Services

Frequently Asked Questions

What is metadata?

Metadata consist of information that characterizes data. Metadata are used to provide documentation for data products. In essence, metadata answers who, what, when, where, why, and how about every facet of the data that are being documented.

What services do you offer?

Our data package options are Inventory, Standard, Basic, Essential, and Premium. Our delivery methods are FTP or Web Service. FTP has two file type options which are Flat Text or ONIX. ONIX is available in the Standard and Premium data packages. To view some of our products, please visit the self-service portal, or contact dataservices@ingramcontent.com.

What's the difference between FTP and Web Service?

Accessing data via our Web Service would provide you with the data on demand for display purposes on-site or through your POS system.

Accessing data via our FTP Service would allow you to download and ingest the data to display on your internal and/or external site. The data for our FTP data is updated on a daily/weekly basis.

Do you have an API?

Web Service can act as an API. You will be provided with a User ID, Password, and URLs for your developer to write code to query our data.

Can I get book covers only?

We do offer cover images separate and as an add-on to any other service. Images are available via FTP, JPEG 400 pixels, JPEG 648 pixels, and JPEG 1000 pixels-based on the longest edge. Backlist data is only available in JPEG 400 pixels. Web Service image sizes are GIF 187 pixels, GIF 94 pixels, GIF 60 pixels, and JPEG 648.

What are the prices?

Our prices vary based on data package and delivery method. If you want to learn more about the different data options, please contact dataservices@ingramcontent.com. You can also visit the self-service portal to see SOME of our alternative options.

Will Ingram integrate the data on my site?

While we don't integrate the data on your site, we do provide you with detailed instructions, as well as a team of experts that will help troubleshoot any problem that you may encounter during the integration process. Having a developer is a preferred option for most customers unless you're able to do the development work yourself.

For more information, contact us at IDS@ingramcontent.com

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