From Backlist to Big Mover

How West Margin Press Used Actionable Data To Profit From An Opportunity

West Margin Press' *The Last Letters from Attu* was a ten-year old novel experiencing stagnant sales until the sudden rise in popularity about the WWII Battle of Attu. Marketing Insights identified increased activity across the web and surfaced new marketing opportunities and recommendations for West Margin Press to act on. By following the actions recommended by Marketing Insights, *Last Letters from Attu's* sales and discoverability increased dramatically over a 3-month span.



*Based on a 3-month span

The Set-Up

Last Letters from Attu, published in 2009, was experiencing sluggish sales, coupled with poor Amazon rankings —due to low search results and online chatter. A new Atria title on the Battle of Attu, *The Storms on Our Shores*, and its associated press coverage, including a feature on the author on 60 Minutes took flight. The release of *The Storm on Our Shores*, published in April 2019, provided *Last Letters from Attu* an opportunity to boost discoverability and sales, and that's where Marketing Insights came in.

Marketing Insights in Action

Marketing Insights identified *Last Letters from Attu* as a "Big Mover" owing to a large jump in sales rank. As a result, a unique list of opportunities was generated for the publisher:

- 1. Bold the first line of the book description
- 2. Promote the book using relevant hashtags on social channels
- 3. Update the Amazon author page
- 4. Target Amazon ads to consumers interested in related categories and genres





Testariley's Big Stown			
Sales Rank	Consumer Price	December 4, 1975	Thipselia Pagaria-a
Last Letters from Attu: The True Story of Etta Jones, Alaska Pioneer and Japanese POW	Bosto Tay Surrow	$T_{\rm MM} := T_{\rm MM} T_{\rm MM} T_{\rm MM} T_{\rm MM}$	Control Number
EAN 9780882408101 FORMAT Paperback AUTHOR Mary Breu			
Amazon Bestseller Rank 33.821 🛦 95% Previous rank: 632,088 See Top 20 View Insights	Angen Fran Bir Ann Annes Fran Annes	Andrea Constanti, Andrea Mariana and Andrea Mariana and Andrea	Rental Agence

- The book description does not begin with a bolded first line. Bold headlines capture consumer attention and are proven to improve conversion. Learn more.
- It looks like the Amazon Author Page for the primary author could use some work. Make sure it is up-to-date with a high-quality photo, a detailed bio, and is accurately linked to all of the author's works. Learn more.
- This book is very popular within its current product categories on Amazon. Consider ads targeting consumers interested in these categories or genres to maintain and increase sales. Learn more.

Publisher Actions Taken Based on Marketing Insights Recommendations

• Recommendations were identified by Marketing Insights and updates made by the publisher within two days

Look inside ↓	and Japanese by Mary Breu (Author),	Last Letters from Attu: The True Story of Etta Jones, Alaska Pioneer and Japanese POW Paperback – November 5, 2009 by Mary Breu (Juthori, Ray Hodson (Afterword) 승수 문화 같 70 customer reviews		Look inside	Last Letters from Attu: The True Story of Etta Jones, Alaska Pioneer and Japanese POW Paperback – November 5, 2009 by Mary Ber - (Audon, Ray Huskon (Atenvord) 余文会介 - 70 customer reviews) See all 4 formats and editions				
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mu.	Kindle	Hardcover \$28.44	Paperback		TAR THEN BOOMS OF MITA JOHNS, ALASKA TUDENR AND ALASKES P.O.N.	Kindle \$9,99	Hardcover \$22.86 vprime	Paperback	Kindle
25	\$9.99 Read with Our Free App	\$28.44 10 Used from \$21.41 21 New from \$21.53	\$18.99 35 Used from \$9.91 39 New from \$12.00 1 Collectible from \$29.95			Earn a \$7.49 credit Read with Our Free App	11 Used from \$21.35 17 New from \$18.86	41 Used from \$7.25 37 New from \$10.98 2 Collectible from \$27.00	
	Etta Jones was not a V In 1941 who along with Attu. They were both	Norld War II soldier or h her husband, Foster sixty-two years old whe	ers that may not offer free Prime a war time spy. She was an A agreed to teach the Natives or en they left Alaska's mainland d to the Territory of Alaska in i	merican school teacher who In the remote Aleutian Island of for Attu against the advice of	Mary Bree			dit ok, and earn a \$7.49 credit to spend o	a any Great on Kindle book.
only one year as a vacation, but this 40 something year old nurse from back east met Foster Jones and $<$ Read more	k east met Foster Jones and	See all 2 images Etta Jones was not a World War II soleier or a war time spy. She was a school teacher changed Torever on that Sunday morning in June 1942 when the Japanese military im I solei and Etta beename a prisoner or war.							
		Author bio		Mary Breu + Follow	Etta and her sister moved to the Territory of Alaska in 1922. She planned to stay only one year as a vacation, but this 40 something year old nume from back east met Foster Jones and fell in love. The married and for nearly twenty years they lived, worked and taught in remote Athabascan, Alutliq, Yup and Aleut villages where they were the only outsiders. Their last assignment was Athu.			s and fell in love. They nabascan, Alutliq, Yup'ik	
			Au			In Yokohama and Tol North American Cont	suka. She was the firs inent since the War of	of war and spent 39 months in Japai t female Caucasian taken prisoner b 1812, and she was the first America	y a foreign enemy on the
				Optimized lescription			ers that she penned he vith key people who we	erself, her unpublished manuscript, i ere involved with events as they hap	



- Updated 10 year old metadata (Refreshed outdated description and improved formatting)
- Deployed keyword advertising on Amazon to drive discovery from the *The Storm on Our Shores* book (in effort to improve discovery and placement alongside the new title)
- Built an Amazon Author Central page for the author who isn't digitally savvy (Added detail and context about the author)
- Promoted the book on Facebook and Twitter

oduct F	Page Scorecard 🕜	Keywords 🕜	
core	Description	great world war ii	
0	Cover image included	world war history	
	Look Inside preview available	post world war ii	
0	Description is at least 175 words long	life world war ii	
-	Description includes paragraph breaks	world war ii japan	
		women world war ii	
0	Description begins with a headline	world war two history complete world war ii	
0	Description headline is bolded	american world war	
0	Description headline is fewer than 250 characters	campaigns of world war ii	
	Description uses supported HTML markup		

AMAZON RANK BASELINE INCREASE



IN JUST THREE MONTHS

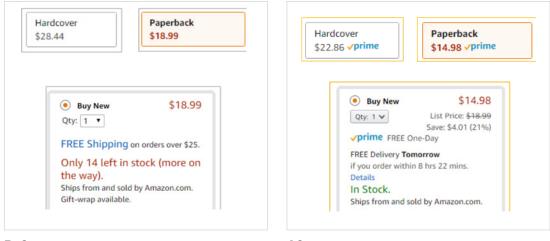
What Happened?

- Organic cross-promotion on Amazon with the frontlist title, The Storm On Our Shores
- Sponsored ads for Last Letters being run and paid for by Amazon as well as Barnes & Noble
- Amazon price and availability changed to most optimal for conversion automatically

Results

- Sales lift seen across channels over a 3-month span
 - Amazon +128%, Wholesale +90%, Barnes & Noble +225%
- Physical and digital unit sales more than doubled
 - Initial spike in sales 4x preceding 3-month average
 - Sustained 2x sales growth for trailing 3 months
- Amazon rank increased sustained
 - Paperback rank peaked at ~25k
 - Baseline average rank increased from 585k in prior 3 months to 190k in trailing 3 months

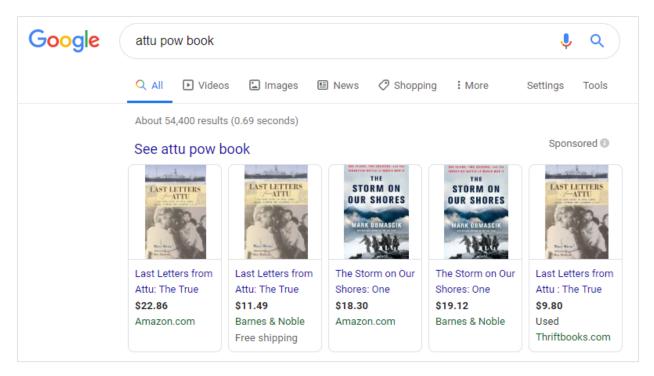




Before

After

Amazon updated pricing, stock availability and single day shipping to match the consumer demand.



Sponsored ads for Last Letters were being run and paid for by Amazon and B&N.

Learn more and schedule a demo

Visit: ingramcontent.com/marketing-insights



