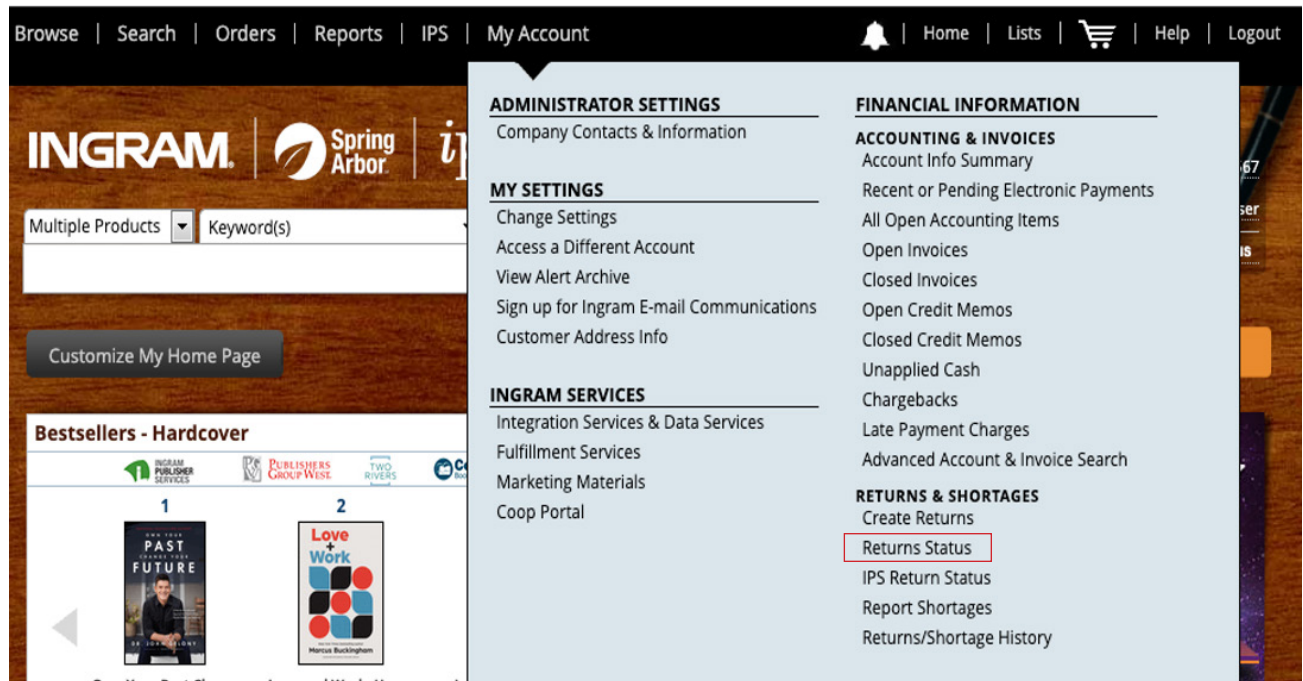


Receiving a Credit Memo from ipage®

- ✓ Log in to ipage®
- ✓ Hover over the My Account tab, and click on **Return Status** to view a list of credit memo numbers



- ✓ The Ingram Ref. No column includes a list of eight-digit numbers for internal use only
- ✓ The Customer Ref. column includes a list of reference numbers provided by the customer
- ✓ Click on a credit memo number, and you will have options to print or save it