

Brexit Shipping FAQs

Starting 23rd March 2021, IngramSpark is making changes to its tracked shipping options and rates on orders placed from our UK print facility due to implications of Brexit. These changes apply when you place an order from your IngramSpark account. No changes have been made to the untracked shipping options at this time.

1. What shipping options will I have?

We've introduced Delivery Duty Paid (DDP) and Delivery at Place (DAP) or Delivery Duty Unpaid (DDU) shipping options for UPS Tracked shipments to the EU for Premium and Rush services only. Please check your shipping methods when placing an order from our UK print facility from your IngramSpark account for further information.

2. What is Delivery Duty Paid (DDP)?

DDP means you pay duties, import clearance, and any associated taxes. These charges will now be reflected in new shipment rates as of 23rd March 2021.

3. What is Delivery at Place (DAP) or Delivery Duty Unpaid (DDU)?

DAP means your end customer covers duties, import clearance, and any associated taxes. Please note this was formerly known as DDU. These charges will now be reflected in new shipment rates as of 23rd March 2021.

4. For which countries will I have DDP/DAP shipping options?

EU Countries		
Austria	France	Malta
Belgium	Germany	Netherlands
Bulgaria	Greece	Poland
Czechia (the Czech Republic)	Hungary	Portugal
Croatia	Ireland	Romania
Cyprus	Italy	Slovakia
Denmark	Latvia	Slovenia
Estonia	Lithuania	Spain
Finland	Luxembourg	Sweden

Deliveries from the UK to all countries outside the EU are sent DAP only.

5. Is there a cost implication to the DAP and DDP shipping changes?

Yes, you will notice an increase based on the courier's per package rate plus any customs duties and taxes, which will vary by individual EU country.

6. Which UPS tracked shipping option is right for you?

As the UK is now outside of the EU Customs Union, books entering the European single market from the UK are subject to customs clearance and incur VAT at the rate determined by the country of entry (see table under point 7b below for details).

- If you select our UPS tracked DDP shipping option, we will handle the customs clearance on your behalf. The rate for this service reflects the additional charges incurred. If you are sending books directly to individuals living in the EU or small quantity orders of one or two books, this may be the most efficient way to continue shipping into the EU.
- If you select our UPS tracked DAP shipping option, the end recipient of the books will be responsible for paying the VAT and clearing customs. If you are sending larger unit quantities or your orders are going to a business operating within the EU, this may be the most cost-effective option.

The information above is intended as a general guide only and does not constitute financial advice in any way.

7. What are the shipping rate changes?

- a. **UPS per package rate** – this is a Customs Clearance Charge from the courier and is charged for DDP and DAP shipments into the EU.
- b. **EU VAT Rate** – the local VAT of the destination country, only applicable to DDP shipping:

EU VAT Rates		
Code	Country	VAT Rate
AUT	Austria	10%
BEL	Belgium	6%
BGR	Bulgaria	20%
CZE	Czechia (The Czech Republic)	15%
HRV	Croatia	5%
CYP	Cyprus	5%
DNK	Denmark	25%
EST	Estonia	9%
FIN	Finland	10%
FRA	France	5.5%
DEU	Germany	7%
GRC	Greece	6%
HUN	Hungary	5%
IRL	Ireland	0%
ITA	Italy	4%
LVA	Latvia	12%
LTU	Lithuania	9%
LUX	Luxembourg	3%
MLT	Malta	5%
NLD	Netherlands	9%
POL	Poland	5%
PRT	Portugal	6%
ROU	Romania	5%

EU VAT Rates		
Code	Country	VAT Rate
SVK	Slovakia	10%
SVN	Slovenia	9.5%
ESP	Spain	4%
SWE	Sweden	6%

8. Is it still possible to choose between UPS tracked DDP and UPS tracked DAP shipping options?

Yes, you can still choose between any of our available shipping options when placing your order as before. Shipping options vary according to destination (UK, EU, Rest of World) and order weight.

9. What is IngramSpark required to provide for deliveries entering the EU from 1st January 2021?

A commercial invoice containing:

- i. Commodity Code
- ii. Country of Origin
- iii. Full address details for end customer (supplied by Publisher/Retailer)
- iv. Ingram's EORI number (if not going via a Freight Forwarder)

10. What is required from me in addition to the normal order details?

- i. A Declared Unit Value (see point 11)
- ii. A current phone number for the end customer (see point 13)
- iii. An EORI number (only when using a Freight Forwarder) (see point 12)

11. What is a Declared Unit Value?

Declared unit value is the per-unit value of a shipment as declared by you.

The Declared Unit Value is a mandatory field in our ordering system that must be completed on all orders going outside of the UK for Customs information and is used to generate the Customs Invoice sent with the consignment.

- If this product has been sold by you to a Customer before it is printed and shipped, then the Declared Unit Value should be the selling price between you and the Customer.
- If the product is being printed for your own stock purposes, then the Declared Unit Value should be the print cost.

Note: *This value should never be entered as anything other than a single unit's value as this figure is then multiplied by the number of units being purchased. If this value is entered incorrectly, the Customs Invoice will be incorrect, which may lead to additional charges and exceptions being raised by Customs.*

12. What is the EORI number?

EORI Number - Economic Operator Registration and Identification Number

The **EORI Number** is for orders that we are sending to your **Freight Forwarder** only.

Note: *This rarely applies to IngramSpark publishers.*

13. Why do you need a current end customer phone number on the order?

This will allow for the destination country's customs and the courier to contact the End Customer if needed for streamlined resolution of any duties due and final delivery.

14. What other shipping options are available?

Untracked - Untracked services will continue to be available unchanged as an option. As with all untracked services, books will not be insured and therefore publishers remain responsible for any losses in transit, should they occur.